Quick Service

Maitre'D for Quick Service Restaurants

Maitre'D counts thousands of QSR customers among its customer database. Many Quick Service restaurants, donut shops and pizza places are finding the benefits of our software solutions, regardless of the nature of their operations, be it delivery, take-out, dine-in, or all of the above! More importantly, our customers can enjoy their Maitre'D systems for years and years ahead, since we constantly invest in our solutions and integrate the latest technologies.

Make your system yours
To help better meet specific operational needs, decrease training costs and increase efficiency, Maitre'D offers flexible configuration of screens and screen flow, per employee and/or operational divisions. In other words, the flexible configuration of our systems can save you some money and empower your staff with more speed. Also, since Maitre'D offers a multitude of peripheral interfaces, you can add virtually any peripheral device or solution to your system for additional control and efficiency, such as scales, coin dispensers, a kitchen video system, drive-thru order confirmation board and even a camera surveillance system.

Exceed your customers' expectations
Maitre'D offers many features that will help you give your clients exactly what they want: outstanding service. For instance, to help ensure the accuracy of order taking, unlimited order modifiers are available to your staff to satisfy even the most demanding clients. Automatic combo detection helps guarantee that your staff is giving your patrons the best possible value. Also, as any terminal can offer multiple functions, you and your staff can optimize the use of your system.

- Packing screen summary for carry-out orders will improve efficiency at the take-out level.
- The Handheld POS solution allows your staff to bust line-ups and drive-thru lines and enhance customer satisfaction
- Fast close tender keys will allow cashiers to quickly close transactions with the touch of a button. These keys can be configured as desired ($5.00, $20.00, or even promotions)
- Food preparation forecasting functions will help you better manage menu items that require longer preparation times

- Multiple-drive thru lanes will increase the speed of service
- Built-in redundancy will not only prevent potential headaches and disasters but will also allow your staff to continue serving your clients since your business will not experience any down time.
- Manager workstation functions and Auxiliary Back-Office access allows managers to stay on the floor at busy periods

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Delivery & Take-out functions

If your business offers delivery and/or take-out service, this feature-rich module will make managing these services a breeze...

- The one-step recall last order feature saves time and extensive customer database functionalities allow you to keep as much or as little information on your clients as you wish

- Reporting on delivery times for drivers with statistics for each step of the delivery process

- Configurable standards for delivery procedures – from incoming call to arrival time. Several reports are available to measure performance

- Orders or catering orders entered at any previous date or time can be sent to the kitchen automatically without user intervention to ensure that the requested delivery time is met

- The Caller ID feature brings you directly to the customer's file to speed up service
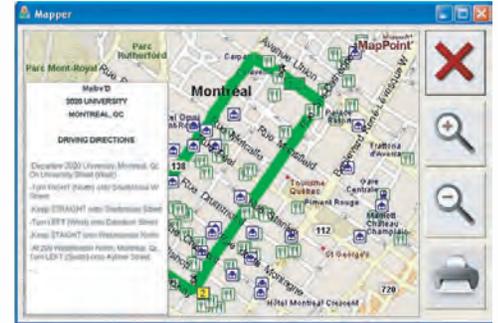
Integration with Microsoft MapPoint
Driving directions and maps help to make speedy deliveries.

Discover business intelligence

With hundreds of reports and the option to customize or create your own reports, there is no limit to the availability of knowledge on your operations. Maitre'D will provide you with all the tools you need to make your business successful. Here are just a few...

- Speed of service reports will help you measure the performance of your staff
- Reports on voids, discounts and promotions
- Search functions allow you to drill down to any specific event with a multitude of search filters
- Real-time offsite reporting via Internet through the DataBoard solution
- Customized reports lists will give you direct access to a list of reports that you need on a regular basis
- Automatic end-of-day process
- Centralized menu management with Maitre'D e-Global application to ensure quality standards are met in all locations

Reports
Maitre'D can produce hundreds of reports and you have the option to customize or create your own reports.

More from Maitre'D...

Frequent Diner – Time & Attendance – Inventory & PO management – EFT with IP credit & debit card processing – Accounting & Payroll interfaces – Gift Card Interface – and much more!